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# Info for DuPage County Sheriff

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email: "jthayer@downers.us J. Thayer"  
To: email: "kyle.demmin@ring.com"

Wednesday, September 11, 2019 at 11:00:26 AM Central Daylight Time

Chief Anthony Romanelli

[Anthony.Romanelli@dupagesheriff.org](mailto:Anthony.Romanelli@dupagesheriff.org)

Jeremy Thayer  
Sergeant - Investigations  
Commander - DuPage MERIT Major Crimes Unit  
Downers Grove (IL) Police Department  
630-434-5653  
*Sent via iPhone*

---

email: "kyle.demmin@ring.com Kyle Demmin"  
To: email: "jthayer@downers.us J. Thayer"

Wednesday, September 11, 2019 at 5:39:00 PM Central Daylight Time

Thank you, Jeremy. I've forwarded along the information to our Law Enforcement Liaison team to reach out.

Best,  
Kyle

On Wed, Sep 11, 2019 at 9:00 AM J. Thayer <[jthayer@downers.us](mailto:jthayer@downers.us)> wrote:  
Chief Anthony Romanelli

[Anthony.Romanelli@dupagesheriff.org](mailto:Anthony.Romanelli@dupagesheriff.org)

Jeremy Thayer  
Sergeant - Investigations  
Commander - DuPage MERIT Major Crimes Unit  
Downers Grove (IL) Police Department  
630-434-5653  
*Sent via iPhone*

--

Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

Visit us at booth 4826 at IACP October 27-29



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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### Neighbors Portal Resource Center

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email: "kyle.demmin@ring.com Kyle Demmin" Monday, September 16, 2019 at 4:00:02 PM Central Daylight Time  
To: email: "jthayer@downers.us J. Thayer", email: "rohit.murti@ring.com Rohit Murti"

+ Rohit

Hi Jeremy,

Hope you had a great weekend.

Thanks for the information for Chief Romanelli. I've cc'd my colleague, Rohit Murti to this email. Would you mind creating an introduction for Rohit to the Chief?

Please feel free to take it from here.

Best,  
Kyle

On Wed, Sep 11, 2019 at 9:00 AM J. Thayer <[jthayer@downers.us](mailto:jthayer@downers.us)> wrote:  
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### Neighbors Portal Resource Center

---

**email: "rohit.murti@ring.com Rohit Murti"**  
To: email: "kyle.demmin@ring.com Kyle Demmin"  
Cc: email: "jthayer@downers.us J. Thayer"

**Monday, September 16, 2019 at 4:24:51 PM Central Daylight Time**

Kyle,  
Thank you for the introduction!

Detective Sergeant Thayer,  
Good to connect with you again. Hope you are doing well! I'm going to be in Illinois next week and would love to meet with Chief Romanelli during my visit. Would you mind introducing me to him so that we may identify a time to meet next week, if possible?

Thank you, to you both, for your time!

Sincerely,

Rohit D. Murti

Law Enforcement Liaison  
T 832.992.9910 E [rohit.murti@ring.com](mailto:rohit.murti@ring.com)



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Santa Monica, CA 90404  
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On Mon, Sep 16, 2019 at 2:00 PM Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:  
+ Rohit

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I will do that right now

Jeremy Thayer  
Sergeant | Criminal Investigations Division  
Commander | DuPage MERIT Major Crimes Unit  
Downers Grove Police Department  
825 Burlington Avenue  
Downers Grove, Illinois 60515  
630-434-5600 (main)  
630-434-5653 (desk)  
630-434-5690 (fax)  
[jthayer@downers.us](mailto:jthayer@downers.us)

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# Introduction to Kyle Demmin - Downers Grove Police Department, IL

email: "rohit.murti@ring.com Rohit Murti"

Wednesday, July 31, 2019 at 3:20:51 PM Central Daylight Time

To: email: "jthayer@downers.us Jeremy Thayer" , email: "kyle.demmin@ring.com Kyle Demmin"

Detective Sergeant Thayer,

Great news! The MOU agreement is fully signed. Attached, is the document for your records. I've copied your Partner Success Manager, Kyle Demmin, who will set up a 30 minute call with you to discuss the next steps of Downers Grove Police Department's Neighbors Portal onboarding.

Thank you for your time. We look forward to working with you!

Sincerely,

Rohit D. Murti

Law Enforcement Liaison

T 832.992.9910 E rohit.murti@ring.com

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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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email: "kyle.demmin@ring.com Kyle Demmin"

Wednesday, July 31, 2019 at 3:28:38 PM Central Daylight Time

Cc: email: "jthayer@downers.us Jeremy Thayer"

Thank you for the introduction, Rohit!

Detective Sergeant Thayer - It's great to meet you via email and looking forward to working with you. The next step in the process is to jump on a quick 1x1 call to chat through the roll out plan.

Do you have 10 minutes tomorrow or early next week? What is the best number to reach you on?

-Kyle

On Wed, Jul 31, 2019 at 1:20 PM Rohit Murti <[rohit.murti@ring.com](mailto:rohit.murti@ring.com)> wrote:

Detective Sergeant Thayer,

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**Law Enforcement Liaison**

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## Neighbors Portal Resource Center

email: "jthayer@downers.us Jeremy Thayer"  
To: email: "kyle.demmin@ring.com Kyle Demmin"

Wednesday, July 31, 2019 at 4:35:04 PM Central Daylight Time

Yes, tomorrow would work anytime between 11 and 5 CST. Get me on the cell so I don't miss you: 630-878-2759

Jeremy Thayer  
Sergeant | Criminal Investigations Division  
Deputy Commander | DuPage MERIT Major Crimes Unit  
Downers Grove Police Department  
825 Burlington Avenue  
Downers Grove, Illinois 60515  
630-434-5600 (main)  
630-434-5653 (desk)  
630-434-5690 (fax)  
[jthayer@downers.us](mailto:jthayer@downers.us)

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Kyle Demmin

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[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
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### Neighbors Portal Resource Center

email: "jthayer@downers.us Jeremy Thayer"  
To: email: "rohit.murti@ring.com Rohit Murti"  
Cc: email: "kyle.demmin@ring.com Kyle Demmin"

Wednesday, July 31, 2019 at 4:36:48 PM Central Daylight Time

Thanks Rohit.

Jeremy Thayer  
Sergeant | Criminal Investigations Division  
Deputy Commander | DuPage MERIT Major Crimes Unit  
Downers Grove Police Department  
825 Burlington Avenue  
Downers Grove, Illinois 60515  
630-434-5600 (main)  
630-434-5653 (desk)  
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[jthayer@downers.us](mailto:jthayer@downers.us)

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**Law Enforcement Liaison**T 832.992.9910 E [rohit.murti@ring.com](mailto:rohit.murti@ring.com)

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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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email: "kyle.demmin@ring.com Kyle Demmin"

Thursday, August 1, 2019 at 6:28:16 PM Central Daylight Time

To: email: "jthayer@downers.us Jeremy Thayer"

Hi Jeremy,

I apologize for going MIA. I came down with a sinus infection and completely was knocked out today. I'm going to be out tomorrow as I'm not making any progress.

Can we connect next Tuesday or Wednesday?

Thank you,

Kyle

On Wed, Jul 31, 2019 at 2:35 PM Jeremy Thayer <[jthayer@downers.us](mailto:jthayer@downers.us)> wrote:

Yes, tomorrow would work anytime between 11 and 5 CST. Get me on the cell so I don't miss you: 630-878-2759

Jeremy Thayer  
Sergeant | Criminal Investigations Division  
Deputy Commander | DuPage MERIT Major Crimes Unit  
Downers Grove Police Department  
825 Burlington Avenue  
Downers Grove, Illinois 60515  
630-434-5600 (main)  
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Do you have 10 minutes tomorrow or early next week? What is the best number to reach you on?

-Kyle

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---

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Partner Success Manager  
kyle.demmin@ring.com  
714-381-6291

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email: "jthayer@downers.us Jeremy Thayer"  
To: email: "kyle.demmin@ring.com Kyle Demmin"

Thursday, August 1, 2019 at 6:47:54 PM Central Daylight Time

ya sure no problem. Monday and Wednesday are pretty good.

Jeremy Thayer  
Sergeant | Criminal Investigations Division  
Deputy Commander | DuPage MERIT Major Crimes Unit  
Downers Grove Police Department  
825 Burlington Avenue  
Downers Grove, Illinois 60515  
630-434-5600 (main)  
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**Neighbors Portal Resource Center**

email: "kyle.demmin@ring.com Kyle Demmin"  
To: email: "jthayer@downers.us Jeremy Thayer"

Monday, August 5, 2019 at 6:06:18 PM Central Daylight Time

Evening Jeremy,

Just sent over a calendar invite for this Wednesday. If that time doesn't work, please let me know and we can find another time.

This call is just a quick intro call to review things at a high level and schedule the other training pieces.

-Kyle

On Thu, Aug 1, 2019 at 4:48 PM Jeremy Thayer <jthayer@downers.us> wrote:  
ya sure no problem. Monday and Wednesday are pretty good.

Jeremy Thayer  
Sergeant | Criminal Investigations Division  
Deputy Commander | DuPage MERIT Major Crimes Unit  
Downers Grove Police Department  
825 Burlington Avenue  
Downers Grove, Illinois 60515  
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**Neighbors Portal Resource Center**

--

Kyle Demmin

Partner Success Manager

kyle.demmin@ring.com  
714-381-6291

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ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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email: "jthayer@downers.us Jeremy Thayer"  
To: email: "kyle.demmin@ring.com Kyle Demmin"

Tuesday, August 6, 2019 at 3:52:40 PM Central Daylight Time

sounds good, I am available tomorrow and will respond to your invite.

Jeremy Thayer  
Sergeant | Criminal Investigations Division  
Deputy Commander | DuPage MERIT Major Crimes Unit  
Downers Grove Police Department  
825 Burlington Avenue  
Downers Grove, Illinois 60515

630-434-5600 (main)  
630-434-5653 (desk)  
630-434-5690 (fax)  
[jthayer@downers.us](mailto:jthayer@downers.us)

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Electronic messages sent to and from the Village of Downers Grove may be subject to discovery under the Illinois Freedom of Information Act.



Please consider the environment before printing this email

On Mon, Aug 5, 2019 at 6:06 PM Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:  
Evening Jeremy,

Just sent over a calendar invite for this Wednesday. If that time doesn't work, please let me know and we can find another time.

This call is just a quick intro call to review things at a high level and schedule the other training pieces.

-Kyle

On Thu, Aug 1, 2019 at 4:48 PM Jeremy Thayer <[jthayer@downers.us](mailto:jthayer@downers.us)> wrote:  
ya sure no problem. Monday and Wednesday are pretty good.

Jeremy Thayer  
Sergeant | Criminal Investigations Division  
Deputy Commander | DuPage MERIT Major Crimes Unit  
Downers Grove Police Department  
825 Burlington Avenue  
Downers Grove, Illinois 60515  
630-434-5600 (main)  
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On Thu, Aug 1, 2019 at 6:28 PM Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:

Hi Jeremy,

I apologize for going MIA. I came down with a sinus infection and completely was knocked out today. I'm going to be out tomorrow as I'm not making any progress.

Can we connect next Tuesday or Wednesday?

Thank you,

Kyle

On Wed, Jul 31, 2019 at 2:35 PM Jeremy Thayer <[jthayer@downers.us](mailto:jthayer@downers.us)> wrote:

Yes, tomorrow would work anytime between 11 and 5 CST. Get me on the cell so I don't miss you: 630-878-2759

Jeremy Thayer  
Sergeant | Criminal Investigations Division  
Deputy Commander | DuPage MERIT Major Crimes Unit  
Downers Grove Police Department  
825 Burlington Avenue  
Downers Grove, Illinois 60515  
630-434-5600 (main)  
630-434-5653 (desk)  
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On Wed, Jul 31, 2019 at 3:28 PM Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)> wrote:

Thank you for the introduction, Rohit!

Detective Sergeant Thayer - It's great to meet you via email and looking forward to working with you. The next step in the process is to jump on a quick 1x1 call to chat through the roll

out plan.

Do you have 10 minutes tomorrow or early next week? What is the best number to reach you on?

-Kyle

On Wed, Jul 31, 2019 at 1:20 PM Rohit Murti <[rohit.murti@ring.com](mailto:rohit.murti@ring.com)> wrote:  
Detective Sergeant Thayer,

Great news! The MOU agreement is fully signed. Attached, is the document for your records. I've copied your Partner Success Manager, Kyle Demmin, who will set up a 30 minute call with you to discuss the next steps of Downers Grove Police Department's Neighbors Portal onboarding.

Thank you for your time. We look forward to working with you!

Sincerely,

Rohit D. Murti

**Law Enforcement Liaison**

T 832.992.9910 E [rohit.murti@ring.com](mailto:rohit.murti@ring.com)

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**Neighbors by Ring**  
**Memorandum of Understanding**

This agreement is entered into this 26 day of July, 2019 by and between Ring LLC ("Ring") and the Village of Downers Grove ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Downers Grove's ("Village") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
  - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
  - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

**Ring**

- Make the Neighbors App available to Village residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

**Agency**

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

**Press Release**

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

**Term**

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

**Privacy and Terms of Use**

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

**Compensation**

At no point shall either party receive compensation from each other as a result of this program.

**Confidentiality**

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: 7/26/2019  
DocuSigned by:

By: August Cziment  
369FTA1F19C3476...

Name: August Cziment

Title: Director of Operations

Agency

Date: 07-31-19

By: S. Gillette

Name: Shanon Gillette

Title: Chief of Police

Verification Code\* 3 Q A G

\*A four digit verification code was mailed to the primary point of contact at this agency to the address listed in public records. Please provide that code prior to submitting the MOU for processing.